

ORIGINAL
Trisha A. Morgan

OPEN MEETING AGENDA ITEM

E-01345A-11-0224

From: george weiland [REDACTED]
Sent: Monday, January 21, 2013 11:17 AM
To: Stump-Web
Subject: APS LFCR RATE CHANGE



DEAR SIR, I JUST RECEIVED THE INSERT FROM APS REGARDING THE INCREASE IN MY ELECT. BILL SUPPOSEDLY BECAUSE I HEEDED ALL THE HPYE ABOUT MAKING MY HOUSE MORE EFFICIENT AND SAVING THE ELECTRICAL SUPPLIERS FROM HAVING TO INVEST MORE IN CAPITAL IMPROVEMENTS. I SUPPOSE THE OIL COMPANIES ARE GOING TO USE THE SAME LOGIC THAT THEY ARE LOSING OUT BECAUSE CARS ARE GETTING HIGHER MILAGE. AS A STOCKHOLDER IN APS I CONGRATULATE THE COMPANY FOR SCAMMING THE PUBLIC WITH SUCH A LAME EXCUSE BUT I WILL BE WATCHING THEIR ANNUAL REPORT TO SEE IF THEIR REVENUES GO UP OR DOWN AND IF UP YOU WILL TELL THEM TO GIVE UP THIS ABSURD WASTE OF THE PUBLIC'S MONEY. I DID NOT READ THE DOCKET # ASSOCIATED WITH THIS INCREASE BECAUSE IT DIDN'T COME UP IN THE SEARCH OF YOUR WEBSITE BUT I HOPE YOU PUT SOMETHING IN THERE IN REGARDS TO WHAT HAPPENS IF THEIR SALES GO UP

THANK YOU, GEORGE WEILAND JR.

Arizona Corporation Commission
DOCKETED

FEB - 5 2013

DOCKETED BY	[Signature]
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RECEIVED
2013 FEB - 5 A 11: 29
AZ CORP COMMISSION
DOCKET CONTROL

Trisha A. Morgan

From: Terri [REDACTED]
Sent: Monday, January 21, 2013 9:28 AM
To: Stump-Web
Subject: APS

So with the use of more solar, we get a fee increase, further, per the rep I spoke with this increase only effects residential and small business. Can you explain to me why you voted to approve this rate increase?

Thank you
Terri Palmberg

Trisha A. Morgan

From: Kathy Allen [REDACTED]
Sent: Thursday, January 17, 2013 1:55 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Increased APS Electrical Rates

Dear Sirs and Madams,

I am appalled at the disclosure in my recent APS bill informing me I will need to pay additional each month a newly implemented Flat Charge Option due to APS decreasing sales. This is one of the most absurd increases to date and you did nothing to prevent this school yard bully from taking more of my already dwindling finances. I applaud those both residential and commercial who have found a way to provide for their electric usage at a significant cost savings. As I am unable to shop around for a competitive price on my electric rates I am subjected to APS's outlandish spending habits. What other businesses are allowed to arbitrarily impose additional charges to customers who have no choice where they even obtain their services from?

To think I voted for each of you in this past election. Shame on you for aligning yourselves with these perverted business actions. If you are granting every wish to APS each time they desire additional monies without looking for ways in-house to decrease their costs, fixed or non-fixed, then I (and every other Arizona resident) should be given the opportunity to choose my electric provider.

An angry voter and customer,

Katherine Allen

Trisha A. Morgan

From: Craig Schmidlin <[REDACTED]>
Sent: Thursday, January 17, 2013 1:51 PM
To: Stump-Web
Subject: APS energy renewable shortfall

APS energy renewable shortfall

Absolutely outrageous that I have to pay for the energy renewable shortfall. Just got notice my rate is going up due to Solar, Wind, Refrigerator recycling and Fluorescent light bulbs APS is selling less electricity. Maybe they need to correct this on their book by less TV advertising or salary cuts or charge the "energy savers" what a joke. Sound like this would be something that would happen in a Communist country.

Craig Schmidlin

Trisha A. Morgan

From: Don Faust [REDACTED]
Sent: Wednesday, January 16, 2013 3:17 PM
To: Stump-Web; Pierce-Web; Burns-Web; BitterSmith-Web; RBurns-Web
Subject: Arizona Public Service Lost Fixed Charge Recovery Fee

I am writing to express my anger and disgust with which I hold both Arizona Public Service for proposing and the Arizona Corporation Commission for approving yet another bogus fee. In my humble opinion, it is unconscionable and an affront to all of the decent, hard-working citizens of Arizona who happen to be served by Arizona Public Service.

Whether or not one chooses to believe all the hype about global warming, it has brought the topics of energy conservation, alternative energy sources and recycling to the forefront. As responsible citizens, many of us have chosen to adopt conservation measures including the use of compact fluorescent lighting (CFL) and invested in solar and wind energy devices to conserve energy, reduce dependence on fossil fuels and reduce the load on the public utilities. Ironically, it's the power companies such as Arizona Public Service that are pushing the issue of conservation.

When I opened my APS bill today, I found a billing insert advising me a new Lost Fixed Charge Recovery Fee that will begin appearing on my bill in March, 2013. I could not believe what I was reading. After years of hearing APS preach conservation and reducing power consumption, I find out that their message has been well received by their customers. We have cut down. And how are we rewarded? With an extra fee to offset the lost revenue that allows APS to continue to support and manage their infrastructure. I am insulted. And to make matters worse, there's a little blurb at the bottom of this insert that states:

"For tips on how to reduce your energy usage visit us at aps.com under APS Services or see the Lifestyles and Success newsletters that accompany your bill. For additional information on the rate settlement you can visit the azenergyfuture.com website."

Again, I am appalled and disgusted. Not only have they preached conservation and we complied, but on the very bill insert that informs us that we get to pay extra for conserving, we're told again what we can do to conserve. Why, so they can request an additional fee that the Arizona Corporation Commission can rubber stamp?

And while I have your ear, can you explain to me how these monopolistic utility companies are allow to spend millions of dollars each year to "advertise"? Without competition, there is no need to advertising. The Arizona landscape has been carved up and assigned to the various utilities, and choice, from a consumer perspective, is not a option. The funds currently budgeted and allocated for the wasteful purpose of advertizing could better be redirected into such things as supporting the infrastructure, without the need for creating bogus fees to extract additional funds from already struggling citizens/customers.

It's time that the Arizona Corporation Commission started doing what it was created to do (and what each of you were elected to carry out) - protecting the utility customers from obscene and predatory practices of the monopolistic utility companies. Mark my word, come the next election cycle, I will do all that I can do to remove each of you from your seat on the Arizona Corporation Commission. You have failed in your mission to protect us, the victims of the utility companies and their predatory ways.

I look forward to your response and explanation.

Trisha A. Morgan

From: Earl Tatlow [REDACTED]
Sent: Thursday, January 10, 2013 11:52 AM
To: Stump-Web
Subject: APS Rate Increase for "Lost Revenue"

Dear Commission Chairman Stump;

For years we have been encouraged to "Save Energy" "Go Green!" "Reduce the Carbon Footprint" "Save the Environment" "Reduce Global Warming" and a host of other feel good terms. Billions of dollars and numerous programs have been established to use Alternative Energy Sources and "Help Save the Planet!"

So, now that this has happened to some small extent, the Power Companies are now coming to the Regulators and requesting RATE INCREASES FOR "PERCEIVED" LOST REVENUE!!! Who would have ever thought this would happen! Only someone who had their head buried so far up their ***** that their eyes changed color!

From all appearances you 5 Regulators are very "cozy" with the Regulated. The best way to handle the energy demand is to make it COMPETITIVE! There does not appear to be any good reason why electric customers should not be allowed to select a supplier from the Electric Grid that serves their location. APS produces the most Electricity of any of the electric companies supplying power to most of Arizona residents. APS has the highest rates of any electric company that I am familiar with. APS sells Huge amounts of Power to the Electrical Grid. APS is the only electric company that I know of that pays a person \$75+ per hour to watch a pressure dial for 8 – 10 hours, and if it goes out of the normal parameters, they do not check it out, they call another person who is sitting in a room somewhere to go check it out! I have no idea what that person gets paid, but it is probably a lot more than the pressure dial watcher makes!

So now you folks have granted APS the rate increase to collect presumptive "Lost Revenue." Can't have revenue drop and fixed costs hold steady! How many private businesses would love to be able to bill for lost revenue because demand for their product had declined!!!

Please be advised that I will never vote for any of you again. Some of you have been my Legislative Representatives in the past, and you did a decent Job there. This had an influence on my vote for you for Corporation Commission. I have been sold out and betrayed.

Totally disgusted with the lot of you,

/S/ Earl P. Tatlow

Earl P. Tatlow
[REDACTED]
Peoria, AZ 85380

Bob Stump

From: Tania Hoyt [REDACTED]
Sent: Saturday, January 12, 2013 4:45 PM
To: Stump-Web
Subject: Fw: APS New Charge

As a home owner in the state of Arizona, I am appalled that I am now being charged by APS for being efficient. To add a fee to my bill because as a state we are becoming less dependant on APS is disgusting. During tough economic times we all have to tighten our belt and save our pennies... my Social Security Taxes increased \$100 per month and my salary continues to decline due to belt tightening of all businesses... but not APS when they don't make the same amount of money instead of being efficient, they get you to pass a fee for non usage! It's like getting a bill from Macy's for not shopping there!

When I was in my teens, we were all promised cheap electric if they put a nuclear power plant in our back yard... now all that electric goes to Texas, New Mexico and California. When are they going to be held accountable. The nuclear plant is currently under going a face lift with multiple brand new building and spending on these new buildings is in the millions... did they really need new buildings for office staff? I can't add a room to my house because I can't afford it during these times... but APS can just keep asking for more money... and now they get more money for absolutely nothing!

We need deregulation now, so as a consumer we can shop around for electric. We need you to send a strong message to APS... consumers are tired of bailing out their inefficiency and waste!

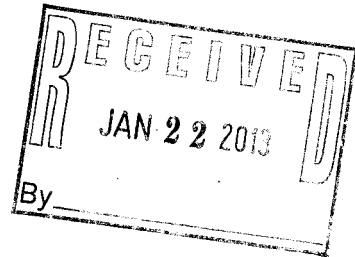
Tania Hoyt
Glendale Resident and Voter

Dennis Lee

[REDACTED]
Scottsdale, AZ 85260

January 17, 2013

Bob Stump
Member
Arizona Corporation Commission
Commissioners Wing
1200 W. Washington Street
Phoenix, Arizona 85007-2996



Dear Mr. Stump:

I was shocked to open my latest APS bill to find a flyer announcing yet another charge for Lost Fixed Cost Recovery (LFCR) as a result of loss of electricity sales "Because more customers are installing renewable energy systems such as solar and wind, and energy efficiency measures such as compact fluorescent light bulbs and refrigerator recycling, APS is selling less electricity, but fixed costs remain." Every month we receive info in our bill encouraging us to use energy efficient bulbs, set back our thermostats, recycle our old refrigerators and support solar and wind power. Now we are being penalized for the overall savings in energy usage. What a deal for APS. The customers are screwed because we are trying to be energy conscious and conserve.

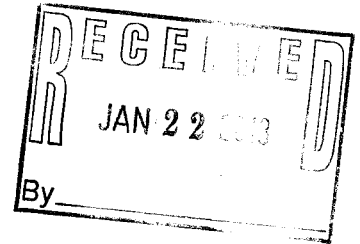
I recognize the utilities must make enough to keep the power plants in operation, and the infrastructure system in place and in good condition, but this should be taken into account in the normal review of the rates, as approved by the ACC. I find this additional fee just another way to get into the residential customers' pockets rather than spreading the LFCR across all of the customers based on actual KWH's used. I would hope and request the ACC would turn this proposed added fee around and put it back to all of the customers base.

Sincerely yours,

A handwritten signature in cursive script that reads 'Dennis Lee'.

Dennis Lee

Elaine & Louis Lokosky
Scottsdale, AZ 85254-5894



January 18 2013

Ms. Tammy McLeod, Vice President
APS
400 N. Fifth Street
Phoenix, AZ 85004

Dear Ms. McLeod:

We have been customers of APS since 1996 and have seen numerous rate increases; some small, some not so small. We have received requests to conserve energy, to buy energy saving appliances, go solar, use energy saving light bulbs, etc. Many have followed these suggestions.

Over the past year or so, we have received Home Energy Reports stating that our household has surpassed the other same-size homes in our area for conserving energy, thus earning us the double little "smiley faces" for our efforts, or at the least, one smiley face.

Now we have received in the mail, along with our bill, a small notice basically telling us because we customers are conserving and using less energy by following all the requests your company has made, we are now being penalized for doing so. It appears that APS is selling less electricity than "projected" and we will all be charged more per month because someone at APS did not do their homework and miscalculated the money they would have to spend in the next four years.

If it was your intent to confuse the customer, you have succeeded. Your requests for us to conserve, then levy charges upon us, giving us options that are ambiguous, misleading and the result of APS poor planning, and then have the gall to end it with "for tips on how to reduce your energy usage visit us at APS.com" are ludicrous. However, in this economy, it is sad because it will affect many who already find it a hardship to pay their already ridiculously high electric bills. I am disappointed in APS as well as the Arizona Corporation Commission for allowing this.

Yours truly,

Elaine Lokosky

P.S. - give your smiley faces as bonuses to your executives this year. They've earned them. Once again they have managed to pass on their inefficient leadership, in the way of charges, on to their customers. ☺☺☺☺

Bcc: Arizona Corporation Commission, Utilities Division, Commissioners Wing, 1200 W. Washington, Phoenix, AZ 85007-2996 Attention: Someone for the Consumer

Trisha A. Morgan

From: Sam and Mary [REDACTED]
Sent: Monday, January 28, 2013 8:17 PM
To: Stump-Web
Subject: APS Rate Hike

I saw the news piece on ACB 15 about APS plans to increase fees needed to offset losses resulting from the conservation efforts of customers.

ASP has encouraged less use of electricity through a number of promotions and it apparently is working. But, it seems totally unethical to penalize customers for responding to their energy conserving incentives.

I realize that APS has certain fixed expenses, but if less electricity is being sold, then it is reasonable to assume that less electricity is being produced. It is also reasonable to assume the savings from production costs can be reallocated.

Only a small increase of 38 cents a month (\$4.46 the first year and increasing in future years) for the average customer results in many, many millions of dollars for producing and providing less energy.

This increase appears to be more greed than need.

Please, protect the consumers.

Sam Henderson

Trisha A. Morgan

From: chloenelso[REDACTED]
Sent: Saturday, February 02, 2013 12:45 PM
To: Stump-Web
Subject: APS--Rate Increase

Mr. Stump:

In these terrible economic times, all citizens have been asked to conserve energy, and do everything possible to reduce the use of electricity, gas, water, and all utility costs.

Now that the citizens are doing just what was asked of them to do, the Arizona Corporate Commission has seen fit to increase the rate that APS charges because the APS income has decreased, yet their fixed costs remain unchanged.

Instead of putting the burden on the citizens, why don't the stockholders of APS stop getting dividends????

Why are the citizens being penalized because they did what was asked of them
to reduce usage and costs????

Why has the Arizona Corporate Commission determined that APS deserves
an increase when they are already overcharging the citizens of Arizona????

Why isn't APS required to decrease their fixed costs, instead of passing the burden on to the public citizens and taxpayers????

This ACC sanctioned increase is disgusting to all citizens and proves that our
public leaders and our utility companies have their hands in each other's pockets.

In essence, the ACC is telling all of it's citizens that if we are stupid enough to conserve energy, and reduce costs, then we will pay for our stupidity.

For people on fixed incomes who aren't eligible for any assistance because their

Social Security is a hair over the limit -- these people are having to go without

food and medicines, and sometimes even housing, because organizations like

the ACC have determined that big corporations deserve more money in fees

and charges than the public citizens can pay.

Since you obviously are part of the problem of increasing costs to the taxpayer,

it comes to the attention of everyone, that you need to be replaced on the Arizona

Corporate Commission.

Thom J. Laba

[REDACTED]

Phoenix, Arizona 85012

[REDACTED]

Trisha A. Morgan

From: Kelly [REDACTED]
Sent: Sunday, January 27, 2013 3:29 PM
To: Stump-Web
Cc: RBurns-Web; BitterSmith-Web; Burns-Web; Pierce-Web
Subject: APS increase

As a senior citizen on a fixed income I am distressed to see another increase for APS approved by you. As long as I've lived in AZ, I have never seen the commission turn down an increase from APS. I can only assume you see your job as an APS hack. . . like all govt. regulators favoring corporations over citizens!

My last bill shows TEN (10) add-ons by APS over and above my electricity use. My electricity use cost \$30 yet my bill is \$86! And the justification for the most recent increase is APS can't cover their fixed costs!?!? I wish my costs were fixed!

All govt. entities as well as APS have encouraged citizens to be energy efficient . . . and now you have added a cost to charge us because we have been energy efficient!

Is it any wonder citizens are fed up with govt. hypocrisy! This frustration will be remembered at election time by this voter!!!!!!